

# M. TAFARI TAMRAT

January 12, 2007

Fred Karl  
Haymarket Motors Group PLC  
15161 Washington Street  
Haymarket, VA 20169-2951

Dear Fred:

I wanted to write this letter to let you know how much I appreciate you, your team of experts, and your company.

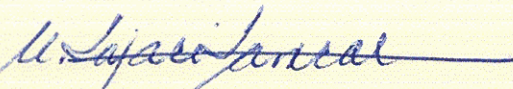
Until I discovered your shop, I had pretty well accepted the fact that there just wasn't much difference between most auto shops. Then, after being treated to honesty and fairness during my first and subsequent visits, I was sure I had finally found a company I could trust to repair my vehicles. I remain convinced, after many visits to your shop; there is no better place for people to trust for their auto needs, as you continue to provide excellent service to me and my family. You were even able to repair the things the dealer couldn't!

I especially appreciate that you work on both domestic and foreign makes. I've actually changed my mind about buying a domestic make next time I replace a vehicle, (which won't be anytime soon the way you guys take care of my car and truck!) because I refuse to go anywhere else for service.

Lots of folks probably think like I used to, that all auto repair shops are the same. That's only because they haven't been to Haymarket Motors yet! I would recommend your company and the team of experts to anyone who needs quality professional car care at reasonable rates with someone they can trust.

You guys are the Best! Thanks for making a difference and keep up the great work!

Sincerely,



M. Tafari Tamrat