

COOLING /OVERHEATING

Customer Name: _____ Date: _____ RO#: _____

Please check all applicable boxes and fully describe the condition that applies to your vehicle:

1. THIS IS THE PROBLEM

- Overheating
- Not warm enough
- Coolant Leaking
- Steam from under the hood
- Coolant light goes on and off
- Coolant light on
- Overheat light on
- Check engine light on
- Temperature gauge is
 - Higher than normal
 - Normal
 - Lower than normal
- Other _____

2. IT OCCURS AS FOLLOWS

- The problem occurs
- Always
 - Sometimes (once or twice a week)
 - Rarely (once or twice a month)
 - Just started
 - Has happened since the car was new
 - Highway speeds
 - Slow traffic
 - Pulling a trailer
 - Other _____

- Heating and AC settings
- AC was on
 - Heater was on
 - AC and Heater were off

- Outside temperature was
- Cold
 - Warm
 - Hot
 - Humid or raining
 - Other, please describe _____

How long has the problem occurred?

- Just started
- One week
- One month
- Since the car was new

Additional Information _____

